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4 Chilworth Road, Founders Hill, Founders View North Business Park, Modderfontein, Gauteng, South Africa





CFW GROUP OF COMPANIES:

CFW INDUSTRIES (PTY) LTD – Holding company CFW FANS (PTY) LTD CFW ENVIRONMENTAL PROJECTS (PTY) LTD CFW PRODJECTS (PTY) LTD

MANUAL

in terms of

Section 51 of the

PROMOTION OF ACCESS TO INFORMATION ACT

2/2000

(the "ACT")

GUIDANCE NOTE:

DATE OF COMPILATION: 4 February 2021

DATE OF WHEN LAST THE MANUAL WAS UPDATED: 4 February 2021

THIS MANUAL IS ON OUR WEBSITE – www.cfwfans.co.za

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- 1. Introduction to your company and the type of business:
- 2. Contact Details (Section 51 (1) (a))
- 3. The ACT and Section 10 Guide (Section 51(1) (b)) please note that this clause is mandatory to be included in all S 51 manuals as is.
- 4. Applicable Legislation (Section 51 (1) (c))
- 5. Schedule of Records (Section 51 (1) (d))
- 6. Form of Request (Section 51 (1) (e))

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1. INTRODUCTION:

CFW Fans has built a reputation for quality products and superb service over more than fifty years, reflecting our commitment to delivering durable products with high engineering standards. The expertise built up over this time has given us technical design and manufacturing skills to offer effective products with greater long-term benefits than cheaper alternatives.

CFW's solid approach to business and commitment to partnering with our clients makes us the right choice for any company that requires an air technology solution that will last: Please refer to attached brochure or visit the website: www.cfwfans.co.za.

Our vision & mission statement:

CFW aims to be recognized as the best provider of *overall value* and service in the design & manufacture of quality industrial fans to all market sectors.

CFW is committed to providing quality products and excellent service to satisfy customers' requirements, timeously, at competitive prices, through continued market research and product development, thus maintaining sustainability in the global arena.

To accomplish this, we seek to develop staff, the group's most valued asset, through training and by creating an environment in which every person can reach their true potential.

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The means through which we provide value to our clients include:

- · Professional design expertise.
- Maintaining a multi-disciplined resource base.
- Developing our own technology and maintaining our own manufacturing and design facilities, which enables us to offer superior backup and support to our customers.
- Creating optimum solutions to suit the customer's application.
- Designing and manufacturing products according to international best practice.
- Providing a quality product guarantee.
- Offering a range of support services such as fan systems energy optimization and OEM after-sales support.
- Maintaining an SABS ISO 9001 certified quality management system.

2. CONTACT DETAILS - (Section 51 (1) (a))

Persons designated/duly authorised persons:

Non-Executive Directors: Mr. JT Raad, Mr. N Raad & Mr. A Raad

Executive Directors: Mr. EJ Raad & Mr. RJ Raad

Executive Director/

Shareholder:

Mr. Eduard Jazzar Raad (Information Officer of the entity)

Postal Address: P.O. Box 1542, Parow, Cape Town, Western Cape, 7499

Street Address: 3 Parrin Road, Parow Industria, Cape Town, 7000

Telephone Number: 021 931 8331/ 083 414 0426

Email: eddie@cfw.co.za

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3. ACT - (Section 51(1) (b))

- 3.1 The ACT grants a requester access to records of a private body, if the record is required for the exercise or protection of any rights. If a public body lodges a request, the public body must be acting in the public interest.
- 3.2 Requests in terms of the ACT shall be made in accordance with the prescribed procedures, at the rates provided. The forms and tariff are dealt with in paragraphs 6 and 7 of the Act.
- 3.3 Requesters are referred to the Guide in terms of Section 10 which has been compiled by the South African Human Rights Commission, which will contain information for the purposes of exercising Constitutional Rights. The Guide is available from the SAHRC.

The contact details of the Commission are:

Postal Address: Private Bag 2700, Houghton, 2041

Telephone Number: +27-11-877 3600
Fax Number: +27-11-403 0625
Website: www.sahrc.org.za

4. APPLICABLE LEGISLATION - (Section 51 (1) (c))

No	Ref	Act
1	No 61 of 1973	Companies Act
2	No 98 of 1978	Copyright Act
3	No 55 of 1998	Employment Equity Act
4	No 95 of 1967	Income Tax Act
5	No 66 of 1995	Labour Relations Act
6	No 89 of 1991	Value Added Tax Act
7	No 37 of 2002	Financial Advisory and Intermediary Services Act
8	No 75 of 1997	Basic Conditions of Employment Act
	No 30 of 1996	Unemployment Insurance Act
10	No 25 of 2002	Electronic Communications and Transactions Act
11	No 2 of 2000	Promotion of Access of Information Act
12	No 97 of 1998	Skills Development Act
13	No 85 of 1993	Occupational Health & Safety Act

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5. SCHEDULE OF RECORDS - (Section 51 (1) (d))

Records	Subject	Availability
Records	<u>Subject</u>	Availability

Public • Public Product Information Freely available on web site
affairs • Public Corporate Records www.cfwfans.co.za

Media Releases

Financial • Financial Statements Proprietary (Pty Ltd) -

 Financial and Tax Records (Company & Request in terms of PAIA. Employees)
 Not available.

Asset Register

Management Accounts

Constitution

Marketing • Market Information Limited Information available on

Public Customer Information: web site. (see above)

o Product and Services Brochure
 Marketing Strategies Request in terr

Marketing Strategies Request in terms of PAIA
Customer Database Request in terms of PAIA

6. FORM OF REQUEST (Section 51 (1) (e))

To facilitate the processing of your request, kindly:

- 6.1 Use the prescribed form, available on the website of the SOUTH AFRICAN HUMAN RIGHTS COMMISSION at www.sahrc.org.za.
- 6.2 Address your request to the Head of the Company (CEO).
- 6.3 Provide sufficient details to enable the COMPANY to identify:
 - a. The record(s) requested;
 - b. The requester (and if an agent is lodging the request, proof of capacity);
 - c. The form of access required;
 - d. (i) The postal address or fax number of the requester in the Republic;
 - (ii) If the requester wishes to be informed of the decision in any manner (in addition to written) the manner and particulars thereof;
 - e. The right which the requester is seeking to exercise or protect with an explanation of the reason the record is required to exercise or protect the right.

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EJ Raad

Executive Director

Signed at: PAROW, Cape Town on the 09th day of February 2021

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